



Tube Lines

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Mr John Lang
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To Whom It May Concern:

Re: Reference

Whilst I was Head of Systems Applications and Support for Jarvis Systems & Technologies who transferred into Agilisys, we undertook various activities with MI Services. As a result of Jarvis' implementation of Oracle 11.03, it became apparent that we required skilled resources to compliment our own internal resources. In 2002, twelve months after our implementation had gone live I was tasked with a confidential project looking to transfer our accounts payable processing to one of our off shore services. It was at this point that John joined us via MI Services.

John's role was to review current procure to pay processes which Agilisys conducted on behalf of Jarvis Plc, and to undertake the following tasks:-

- Design training materials and delivery of training to the Accounts Payable function from Team Leader down to the payment query staff.
- Review of processes and creation of confidential material to trial off-shore processing
- Train our off-shore team remotely in accounts payable transaction processing
- Analyse result of off-shore processing
- Develop and present a procure to pay detailed walkthrough of Oracle and the Jarvis configuration to the Jarvis Rail Head of Finance and Finance Managers, to provide a detailed understanding of how the application processed transactions.

John showed great knowledge around the Oracle applications and the procure to pay process, as well as being able to quickly understand how Jarvis operated. He demonstrated reliability and capable of working on his own and delivering to the brief provided.

He was confident, had excellent communication and interpersonal skills and was a valuable member of the department.

Yours sincerely



Head of IT Operations